



UNIVERSITY OF  
**TORONTO**  
SCARBOROUGH

VR Mechanical Services Inc.  
464 Kingston Road West  
Ajax, Ontario

Attention: Mr. V. Rankine

Dear Mr. Rankine:

I am writing to express my sincere gratitude for the outstanding level of service provided by your firm. In my 40 years in the construction industry, I have yet to encounter a mechanical contractor that provides the range of services and at the level you have developed at VR. The projects at the University are a challenge to even the most accomplished contractors, given the technological challenges involved in the development of our world class laboratories, our teaching spaces and our specialized services such as the Doris McCarthy Art Gallery, the many food service outlets and our retail services.

The environment at the university is not very tolerant to the activities related to construction or renovation and many a contractor has found it too difficult to provide the high level of supervision required.

I have been impressed with the consistent level of performance, the attention to detail and the respect for our students, faculty and staff and related activities that has been demonstrated by you and your forces. The ongoing development of technical support on your part has enabled us to respond to the changing and challenging needs of a campus engaged in world-recognized research. The expertise that you have brought to bear has been integral to the success of many critical projects.

On behalf of the University of Toronto I wish to extend my deepest appreciation for the skill, dedication and cooperative attitude demonstrated by your amazing team at VR.

Yours sincerely,

Michel Richard